

Convergence Technology Consulting, LLC
GSA Pricelist
Professional Services SIN 132-51 and
SIN 132-34 Support Services
2005

SIN	Product Codes		Labor Category Title	GSA Rate
132-51	PM1	1	Project Manager	\$191.43
132-51	SES2	2	Senior Engineer Supervisor	\$177.07
132-51	SNE3	3	Senior Networking Engineer	\$167.50
132-51	NE4	4	Networking Engineer	\$157.93
132-51	ENE5	5	Entry Networking Engineer	\$134.00
132-51	DPP6	6	Data Processing Personnel	\$71.78
132-51	CCEA7	7	Citrix Certified Enterprise Engineer (CCEA)	\$177.07
132-51	CEA8	8	Citrix Certified Engineer (CEA)	\$157.93
132-51	SSSE9	9	Senior Storage Systems Engineer	\$177.07
132-51	SSE10	10	Storage Systems Engineer	\$157.93
132-51	TDS11	11	Technical Documentation Specialist	\$143.57
132-51	CE12	12	Checkpoint Engineer	\$157.93

CONVERGENCE PRIORITY SUPPORT OPTION PACKAGES:

Convergence Technology Consulting extends on-going "Emergency Response" service and support to its clients in the form of monthly access fees. These access fees guarantee a response time and access to Convergence Technology Consulting's IT engineering resources. See attached terms and conditions.

On-Site Support Agreements

SIN	Product Codes	Support	Includes	GSA Rate	Cost
132-34	PLATSUP	Platinum	All Technology Specialties; Network Engineering (includes 65 hrs/month at no charge); Hourly rate charged for all monthly overages - \$145.00.	\$9,873.50	Per Month
132-34	GOLDSUP	Gold	All Technology Specialties; Network Engineering (includes 30hrs/month at no charge); Hourly rate charged for all monthly overages - \$150.00.	\$4,936.75	Per Month
132-34	SLVRSUP	Silver	All Technology Specialties; Network Engineering (includes 10hrs/month at no charge); Hourly rate charged for all monthly overages - \$160.00.	\$1,974.70	Per Month
132-34	BRNZSUP	Bronze	All Technology Specialties; Network Engineering (includes only access to 7x24 hour support at our standard hourly rate); All services performed at \$175 per hour.	\$2,962.05	Per Year
132-34	STANSUP	Standard	Standard Hourly Rates for Convergence Priority Support Agreements (PSA)	\$182.66	Per Hour

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Telephone Support Agreements

SIN	Product Codes	Support	Includes	GSA Rate	Cost
132-34	PSABRNZ	Bronze PSA	2 Hour Phone Response Time; 24/7 Coverage; Annual Plan; 5 or fewer Servers; On-site Support performed at \$175 per hour.	\$4,500.00	Per Year
132-34	PSASLVR	Silver PSA	2 Hour Phone Response Time; 24/7 Coverage; Annual Plan; 6-10 Servers; On-site Support performed at \$175 per hour.	\$6,750.00	Per Year
132-34	PSAGOLD	Gold PSA	1 Hour Phone Response Time; 24/7 Coverage; Annual Plan; 11-20 Servers; On-site Support performed at \$175 per hour.	\$9,000.00	Per Year
132-34	PSAPLAT	Platinum PSA	1 Hour Phone Response Time; 24/7 Coverage; Annual Plan; 21+ Servers; On-site Support performed at \$175 per hour.	\$13,500.00	Per Year